



VMC SERVICE LOYALTY REWARDS PROGRAM

What is the VMC Service Loyalty Rewards Program?

The VMC Service Loyalty Rewards Program was created to show all of our customers, new and old, that we truly appreciate their business. This Program gives each and every customer the opportunity to minimize their costs of VMC Technologies' unmatched and unrivaled service capabilities by simply using VMC Technologies for all of their machine tool service needs. At VMC Technologies, we value our customers and we have developed the VMC Service Loyalty Rewards Program to reward those that keep us coming back. This is our way of saying "Thank You!"

How does it work?

It's simple! Use VMC Technologies for all of your machine tool service needs and you will be rewarded for your loyalty. That's it! No strings attached.

Let us explain...

If you are reading this, then you have been given our VMC Service Loyalty Rewards Program form located inside of a protective sleeve. This form is the KEY to your savings on VMC Technologies' service. Upon completion of each billable service visit, have your VMC Technologies service technician fill out the required information on the form for that service visit. Your goal is to accumulate 35 hours of billable labor within one year from the date the form was issued. After 35 hours of billable labor have been accumulated on your form, remove the top portion of the form, fill out the information on the back, and mail it in to: VMC Technologies, Attn: Service Department, 1788 Northwood Drive, Troy, MI 48084. After all of the hours on your form are verified and approved by VMC Technologies' Service Department, you will be sent a "Loyalty Bonus Visit Card". This card is worth FREE LABOR on any SINGLE SERVICE VISIT of your choosing for UP TO 8 hours. To redeem your card's value, all you have to do is mail the card, along with the invoice that you would like to have it applied to, to the mailing address listed above. It's as simple as that! Receive free labor valued up to \$1,000.00 for simply being our loyal customer.

Terms and Conditions

In order for VMC Technologies to be able to help our customers save money, keep production up and continue to grow, we need your help. Like ANY great partnership, both parties need to work hand in hand to help each other succeed. The VMC Service Loyalty Rewards Program is no different and requires effort from everyone involved in order to be a success. Below are some Terms and Conditions that will need to be met by each customer:

- 35 billable hours qualifies for free labor on any single service visit of up to 8 hours.
- Hours on form MUST be obtained within two years from the date the form was issued.
- Form MUST be filled out by a VMC service technician on each service visit for the visit to qualify. NO EXCEPTIONS.
- It is the customer's responsibility to present their form to the VMC technician on site to fill out.
- Customer pays for Travel and Parts on bonus visit.
- Failure to meet payment terms on any invoice makes that service visit ineligible.
- Any service visit that receives a credit towards the invoice for that visit does not qualify.
- Each bonus visit card may be used only once (i.e. If you apply your bonus visit card towards a 5 hours service visit, the remaining 3 hours are forfeited. Use wisely!).
- Bonus visit is for machine tool related services ONLY!
- Only one bonus visit card may be used toward an invoice.
- Bonus visit card is valid for one year from the date the card is issued.

To accept the Terms and Conditions as set forth in this document, Customer's signature is required.

Customer/Company Name: _____

Signed: _____

Date: _____

Name: _____

Title: _____

** If You are signing up online, please fill out the information above and email the completed form to service@vmctech.com . We will email you back with receipt confirmation.