



5400 Gatewood Dr. Sterling Heights, MI 48310

Phone: (248)786-3000

# WELCOME

Thank you for inquiring about our company and services. In this welcome letter we tell you a little about who we are and what we do!



VMC Technologies was founded in 2001 as a full-service CNC machine tool distributor. As long-standing members of the Association for Manufacturing Technology we service and sell quality machines to the automotive, aerospace, defense, energy, medical, die/mold industries as well as locally owned machine shops in and around Michigan. VMC has placed itself in a class of its own as Michigan's Premier Machine Tool Dealer and Service Provider.

*We Proudly Represent:*







# Our Facility

**Come visit our SHOWROOM! . . . . .** No commitment. No Pressure.  
We have machines here ready for you to come view or demo and we  
look forward to meeting you!



*Pictured Above:*  
VMC Tech Building Front Exterior

*Pictured Right:* VMC Open House

*Pictured Below:* VMC/Emco Showroom





# VMC *Service*

Here at VMC we pride ourselves on being a service-oriented company that is always willing to take the time to get to know our customers and their needs. When you call, we want you to trust who you are talking to and know that you will receive the best experience possible! From the field technicians to office staff, we all work hard to make this happen.

## **Meet the experienced Service Staff you will be working with:**



Rich DeFrain



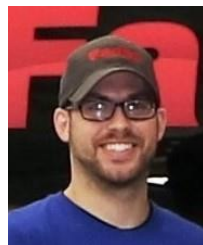
Gerry Brueckner



Scott Hallett



Curt Griffith



Corey Ryder



Matt Scheid -  
Applications

## *Office*



Matt Scheid-  
Service/Applications  
Manager  
[Service@vmctech.com](mailto:Service@vmctech.com)



Sally Isrow -Parts  
Manager  
[Parts@vmctech.com](mailto:Parts@vmctech.com)



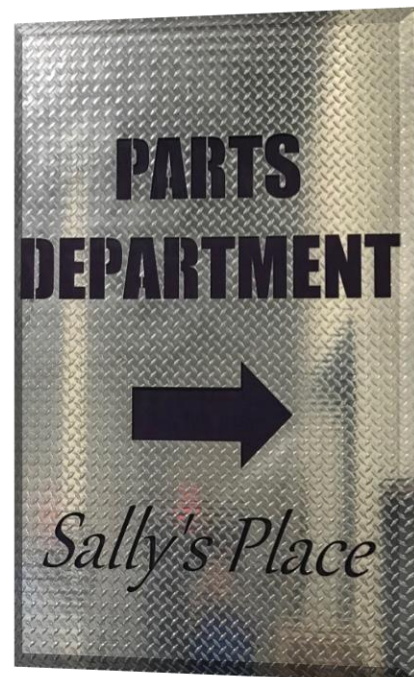
Karissa Keller –  
Office Manager  
[Billing@vmctech.com](mailto:Billing@vmctech.com)



Tansel Avci –  
MBA / Chairman

# VMC Parts

Our fully stocked local parts warehouse allows us to diagnose, repair, and get your machines running again quickly! Need to order a part? Sally is always ready to process your order for shipment the same day or have it sitting on the counter for you to pick up in Troy, Mi. We love seeing friendly faces!



## Applications

Need Training?....

Our Applications Department offers scheduled training classes, phone support and on-site training after machine installation.





## *Services & Rates*

### ***Install, Service and Repair your CNC machines***

Install and Training

Service and Repair

(Mechanical, Electrical, Hydraulic)

Preventative Maintenance

Ball Bar Analysis

Linear Laser Calibration

Full Machine Geometry (3&5 Axis)

Machine Table Rebuilds

Fadal Control Upgrades

### **Rates**

**Labor - \$125 /hr.**

**Travel - \$95 /hr.**

**Our LOYALTY BONUS PROGRAM will earn you  
8 hours of free labor! (\$1000 value)**

*Click/Call for Details*

**Service (248) 786-3000 ext. 223**

**Parts (248) 786-3000 ext. 231**



# Programs & Promotions



Join the **VMC EMAIL CLUB** for monthly coupons, current stock lists, promotions and news about upcoming Open Houses & Events!

Email [kk@vmctech.com](mailto:kk@vmctech.com) to join!

**Join TODAY to receive coupons and discounts!**



We want to thank you for making us your only call for your machine needs! Our Service Loyalty Bonus Program allows you to earn 8 hours of free labor (\$1000 value) just for being our loyal customer. For full details contact [info@vmctech.com](mailto:info@vmctech.com) !



Need help keeping up with scheduled service? Maintenance schedules falling behind? meet VMC's Service Genie! Designed to help busy customers like yourself by giving you one less thing to worry about! We'll provide you with accurate service reminders for any machine tool on your floor. For full details Contact us today! [service@vmctech.com](mailto:service@vmctech.com)